

GOOD EXAMPLE ON PATIENT-CENTRED CANCER CARE

INTENT CE1047 project



























Name of your Institute:	Veneto Institute of Oncology - IOV - IRCCS (Institute for Research, Hospitalisation and Healthcare)
Address:	Via Gattamelata, 64 Padua - Italy
Title of the good example:	Integration and Implementation of Psycho-Oncology Service in the Breast Cancer Pathway
Start date of the implementation:	October 2016
End date of the implementation:	Still running
Dimension according to the INTENT Patient-Centred Cancer Care Model	4. Shared Decision Making and Multidisciplinary Approach
Keywords:	Psycho-Oncological support
	Multidisciplinary approach
	Quality of care
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Objective of the good example

- Integrate and implement psychological support within the care pathway for breast cancer patients
- o Improve quality of life and psychological well-being of cancer patients

Scope of the good example

The project aims to respond to the psychological and social needs of breast cancer patients along the course of treatment and in the different stages of the disease. This responds to the objective of modern oncology to offer an individualized treatment path with a multidisciplinary and patient-centered approach.

The initiative involved the establishment of a dedicated team of psycho-oncology experts (n=3) in breast cancer inserted from the beginning of the care path.

Description of the implementation

- o Identification of a referral psychologist for breast cancer
- Participation in the work of the diagnostic therapeutic assistance pathway for breast cancer
- Participation in the weekly multidisciplinary meetings
- o Identification of two psycho-oncologist collaborators
- Activation of daily psycho-oncology clinics dedicated to breast cancer
- Daily attendance at the wards of medical breast oncology and breast surgery

Key success factors and barriers

Success factors

- Multidimensional and patient-centered approach to breast cancer
- o Interception and response to psychological and social needs along the path of illness
- Quality of life and quality of care

Barriers

Overcoming some prejudices against psycho-oncological support in oncology

Lessons learned

- Recognize that the experience of illness can have important psychological and social consequences and the possible impact of psychological well-being on the patient's quality of life
- o Offer an individualized, multidisciplinary and patient-centered treatment path