



PERFORMANCE IMPORVEMENT PLAN FOR THE INTENT CE 1047

D.T3.2.3 TRANSLATION OF BENCHMARKING RESULTS
INTO PERFORMANCE IMPROVEMENT PLANS

Version 5
10 2020



Step 4 Perform a SWOT for piloting the implementation guidelines

For drafting the SWOT analysis, the below table presents questions as guidelines. Please, answer these or similar questions for each of your chosen action.

SWOT Table (Piloting the Implementation guidelines)

DIMENSIONS OF PATIENT CENTEREDNESS:			
<i>Select the relevant dimension of the PCCC model from the below the dropdown menu: Please select</i>			
1. [TITLE OF THE IMPROVEMENT ACTION] <i>Fill in the title of the Action</i>			
STRENGTHS	<ul style="list-style-type: none"> • <i>What are the advantages of your institute relevant to the action plan to implement?</i> • <i>What relevant resources can you reach?</i> • <i>What is your special expertise?</i> • <i>What do other stakeholders see as your strengths?</i> 	WEAKNESSES	<ul style="list-style-type: none"> • <i>What could you change for improvement?</i> • <i>What should you avoid?</i> • <i>What are your challenges in change management?</i> • <i>What do other stakeholders see as your weakness?</i>
OPPORTUNITIES	<ul style="list-style-type: none"> • <i>What are the opportunities accessible for you?</i> • <i>What are the positive tendencies in the field related to the chosen action?</i> • <i>Which external resources are available for you?</i> • <i>Which 'best practices' could you apply?</i> • <i>Do you already have any proven tool in patient centeredness that you can implement in another unit of your institute?</i> 	THREATS	<ul style="list-style-type: none"> • <i>What obstacles do you have to deal with?</i> • <i>Are the circumstances for your services changing?</i> • <i>What are the threats in the environment your cancer center operates in?</i> • <i>What are the negative tendencies in the field related to the chosen action?</i>